

**A2B Contract Cars Ltd School Survey 2019**

How often is your child's journey cancelled? Often  Occasionally  Never

Is your child's transport ever late? Never  Occasionally  Often

Do you think that A2B Contract Cars is reliable? Yes  No

Are the Drivers / Escorts well trained and helpful? Yes  No

Are the vehicles provided clean and comfortable? Yes  No

Are the office staff helpful? Yes  No

Are you and your child happy with the service?  
If not, what are the issues? Yes  No

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Would you please give overall rating (out of 10) for the service you receive?

(1 being lowest and 10 being highest)

Are there any further comments you would like to add?

***Taxi service at beginning of 2019 was a challenge but since the new minibus system was introduced the service has been great.....***  
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Thank you for helping us with providing your comments on our service.

**Lisa Brachtvogel  
A2B Contract Cars Ltd**